

ABSTRACT

A request is received to locate a facility, such as a lodging facility, that has a particular computer-related service. The computer-related service may be a printer in a guest room at a hotel or an Internet connection in a guest room. A server identifies at least one facility having the requested computer-related service and communicates the identified facility to a source of the request. When identifying facilities, the server accesses a database containing multiple facilities and a listing of computer-related services associated with each facility. The server can also generate reports identifying reservations resulting from identifying and communicating facility information to the source of the request.